

27.6.2024

PRIVACY STATEMENT Personal Data Act (523/1999) §§10 and 24

CONTROLLER Esys Oy (hereinafter referred to as Esys)

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REGISTER NAME Esys Customer and Supplier Register

PURPOSE OF THE REGISTER

The personal data collected is used for:
Communication with customers and suppliers,
Maintenance and development of customer and supplier relationships,
Identification of customers and suppliers and management of access rights,
Delivery of orders for registered users.

BASIS FOR DATA COLLECTION AND PROCESSING

Customer or supplier information is collected and processed with the consent of the customer or supplier, or to fulfil an agreement made with the customer or supplier. The legal basis for processing personal data according to data protection legislation is the controller's legitimate interest in maintaining the customer or supplier relationship.

CONTENTS OF THE REGISTER

The information stored in the register includes: company name, business ID, person's name, position, contact details (phone number, email address, address), website addresses, IP address of the internet connection, information about ordered services, billing information, and other information related to the customer or supplier relationship and ordered services.

Additionally, the information stored for registered users includes: personal identification number, username, and password.

DATA RETENTION PERIOD

Personal data is retained as long as necessary to fulfil an agreement made with the customer or supplier or to improve customer service.

REGULAR SOURCES OF INFORMATION

Information is collected:
From the individual themselves,
From registers maintained by authorities within the limits allowed by law (e.g., ytj.fi),
Using Google Analytics.

REGULAR DISCLOSURES OF INFORMATION AND DATA TRANSFER OUTSIDE THE EU OR EEA

Information is not regularly disclosed outside the company. Some external service or software providers used by the company may store data outside the EU or EEA.

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REGISTER SECURITY Information is transferred over an SSL-protected connection. Electronic data is protected by a firewall, usernames, and passwords. Only those employees of the controller who need the information for their duties have access rights to the data.

AUTOMATIC DECISION-MAKING

Automated individual decisions (Article 22 of the EU Data Protection Regulation) are not made.

DATA SUBJECT'S RIGHTS

The data subject has the right to check what information about them has been stored in the personal data register. A written inspection request must be sent signed to the person responsible for register matters.

The right of inspection is free of charge when exercised no more than once a year.

The data subject has the right to request the correction or deletion of incorrect or outdated information, or the transfer of data from one system to another. They also have the right to restrict or object to the processing of their data under Articles 18 and 21 of the EU Data Protection Regulation.

The data subject has the right to withdraw their previously given consent to the processing of their data or to file a complaint about the processing of their personal data with the supervisory authority.

The data subject also has the right to prohibit the use of their data for direct marketing purposes.